

9/18/09

Dr. and Mrs. Joseph Conroy  
2322 W. Deerfield Drive  
Media, Pa. 19063

Dear Joe,

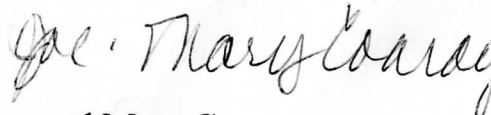
Joe and I wanted to write to thank you for the beautiful and seamless work your company performed at our home. Our experience with your company far exceeded our expectations at every turn. Our home was truly transformed. We are enjoying it everyday. When we met, you tried to assure us that you would treat our home as if it were your own. As I am sure you are aware, many contractors make this same claim, but your company delivered.

Everyone who worked in our home was respectful and courteous, and it was clear everyone was working toward the same goal. All of your subcontractors represented your company well. Samme was very efficient and just fantastic, she is a gem! In Brian, you have a very hard working and talented young man. He was great to have on the job.

Dave gets his own paragraph. After listening to our problems with a previous contractor, you and Dave assured us that our experience would be different this time. Again, your company delivered. Dave is exceptional. I felt that every detail of our project was well thought out and addressed so that the finished product was perfect. Any problem we ran into was promptly addressed and a solution was found. I can't imagine anyone being able to match his dedication, attention to detail and level of workmanship. Dave truly treated our home as if it were his own. You and Dave have made us lifetime Mingioni advertisers and customers.

We wish you all continued blessings and success. Please don't ever hesitate to use us as a reference. We would also be happy to show our home anytime to potential new customers.

Warmest regards,

A handwritten signature in cursive script that reads "Joe & Mary Conroy". The signature is written in dark ink and is positioned above the printed name.

Joe and Mary Conroy